

# Key Message

**Individual Augmentee (IA) Support:** Sailor and Family support is the key to the success of our IA program. As many of you know, our IA requirements are expected to continue. We currently have several thousand personnel on the ground in Iraq, Afghanistan, Horn of Africa, Cuba, and other locations worldwide. Every Sailor that deploys for an IA should be receiving regular communications from their command. Contact with peers from work is important but contact should also be made by the CO, XO and CMC. Additionally, commands should make it a point to contact the IA families to ensure their needs are being met. Chiefs, if you have an IA assigned from your division ensure you get contact information before they deploy and take the time to keep your Sailor and their family in the loop.

<u>30-Second Speech</u>: We are altering assignment and career management processes in an unprecedented fashion. We are augmenting Army units based on skill sets vice component service affiliations. These changes are not without obstacles, but we are committed to ensuring new and necessary roles are recognized as beneficial to career progression and upward mobility for all Sailors.

### Focus:

Everything IA Sailors need to know, including the mandatory pre-deployment ECRC IA checklist, is located on NKO <u>www.nko.navy.mil</u> and on the Expeditionary Combat Readiness Center (ECRC) website http://www.ecrc.navy.mil/

ECRC coordinates training, equipment and support for IA Sailors as well as providing a 24-hour toll free hotline for IA families 1-877-364-4302. ECRC is the "go to" command for IA issues.

# What's Being Said...

"This is a mission that is not going to go away. The demand for our Sailors is high, and we've proven that we can do it. The talent and the capability we bring to the fight continues to grow."

#### -MCPON(SW/FMF) Joe R. Campa, Jr.

## Things we need to work on:.

Some of the most recent and common issues we've seen regarding IA's include:

- \*\*READ THE ORDERS. --Specific instructions and Point of Contact information is in the IA orders.
- \*\*COMPLETE THE ECRC IA CHECKLIST AND MANDATORY COURSES BEFORE YOU LEAVE YOUR COMMAND.
- -- This will save time and resolve issues before the IA Sailor deploys.
- \*\*IMPROPER MEDICAL SCREENING. --Use ECRC IA checklist (located on NKO) when preparing your Sailor for deployment. \*\*IA SAILORS AND FAMILIES DON'T GET THE REQUIRED SUPPORT.
- --Have your Sailors and their families attend Regional IA briefs. FFSC's offer numerous programs and resources.

--Encourage IA Sailors and family members to keep in contact with their Ombudsman and Parent command. Don't forget the families when it's time for holiday parties and command functions.

--Send your Sailor the command newsletter.

\*\* NO GOVERNMENT TRAVEL CHARGE CARD. -- Ensure that it is activated with a sufficient credit limit (\$10K). If you do not have one, contact your Travel Card Coordinator or PSD.

QUESTIONS/CONCERNS::	Resources:
Please review the IA FAQs and IA SAILOR, IA FAMILY AND IA COMMAND HANDBOOKS located on the ECRC website. If you or your IA Sailor have additional questions, please contact ECRC headquarters at ecrc.hq.fct@navy.mil	Expeditionary Combat Readiness Center (ECRC): http://www.ecrc.navy.mil/ Fleet and Family Support Center: https://www.nffsp.org/skins/nffsp/home.aspx LIFELINES: http://www.lifelines.navy.mil/lifelines/index.htm